



Engineering The Future

Cancellation & Refund Policy

HETA can accept the following payment types for training charges:

- Credit / Debit Card
- Cheque (Made out to HETA Ltd)
- Purchase Order Number
- Cash

HETA's cancellation policy for training is as follows:

- *Cancellation more than 14 days from the start date of the course - No charge.*
- *Cancellation between 7 and 14 days of start date of the course - 50%.*
- *Cancellation less than 7 days from the start date of the course - Full fee.*
- *Cancellation after final registration date – Full fee.*